

Your Single Source for Delinquency Management

Delinquency Management | Third-Party Collection Solutions

TriVerity provides your financial institution with a single source of service that elevates the customer experience, reflecting the personalized care expected from your brand.

- In the collection industry since 1990
- Served 2,800+ financial institutions
- Nationwide coverage
- Collected over \$365 million
- Contingency-based fee
- Highly trained agents

Negative Share / Checking Account

A Solution Designed for Immediate Results

Our unique approach of utilizing small balance agents consistently produces results above industry standards. Achieve higher recoveries and quick resolutions through expert support in standard collection practices.

Unsecured Accounts

Experience and Techniques That Get the Job Done

TriVerity offers exceptional results for charged-off loans on a contingency basis, with rates determined by volume, days delinquent, amount and type of debt. Our consistent collection touches foster relationships to expedite debt resolution.

- Dynamic training and evaluation ensure compliant, professional and friendly collection practices.
- Robust scrubbing processes minimize risk by catching missing documentation.
- A dedicated support team addresses your questions and concerns.

Data-Driven Estate Recovery Solutions

A successful estate recovery strategy is anchored by a partner with the expertise and experience to recover on probate and non-probate accounts. TriVerity's partnership with DCM Services offers a full-service, empathetic, compliant and survivor-centric solution for estate account recoveries.

Technology

We maintain the highest standards of physical and technological security. Our secure client portal allows you to:

- Easily submit accounts
- View reports
- Check the status of your files
- Access real-time collection notes

Account Submission Options

- AKUVO Connector
- Temenos Connector
- TriVerity Data File
- Website Referral Form

Compliance

We continually monitor and audit our collection practices to ensure compliance with all industry State and Federal regulations and laws, including:

- CFPB (UDAAP)
- FDCPA
- TPCA
- GLBA
- PCI DSS